



Capitol Strategies
Consulting Inc.



Energy Assistance System Interface (**EASI**)

EASI ~ Improves data access for grantees & partners.

EASI ~ Provides a web-based application for clients.

EASI ~ Interfaces low-income energy assistance programs.

EASI ~ Aggregates data reporting across programs.

EASI ~ Reduces/Limits the risk of fraud and abuse.



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Springfield, Illinois
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Program Interfacing ~ the New Standard

Not all software interfaces multiple programs and not all software can be modified or upgraded to add programs incrementally. "Interfacing" is a function that must be designed and constructed up-front to:

- Provide secure access and ease of use,
- Simplify administration tasks and improve efficiency,
- Reduce program expenses,
- Expand to incorporate new programs, and
- Improve service to all program clients and partners.

The Capitol Strategies Consulting *EASI* Team's knowledge of LIHEAP, utility assistance, and Weatherization programs has been poured into the foundation of *EASI*. We've mastered your benefit programs' basic requirements and we've mastered our information technology platform. Capitol Strategies Consulting Energy Assistance interfacing system was designed to securely accommodate:

- A single user group processing one or more programs, or
- Multiple user groups each processing a single program, or
- Multiple user groups working on multiple programs simultaneously!





Before & Beyond a Data Management System

The Capitol Strategies Consulting *EASI* Team understands that not every energy assistance challenge, requirement or opportunity is fully addressed with software. Knowledgeable CSC staff are available to engage in current process reviews, provide targeted user trainings and undertake detailed data analysis.

- **Process Mapping** ~ Identifying and mapping “who takes which steps and when to achieve what,” is a fundamental first phase of every successful information technology project. Understanding current processes ensures the delivered system meets your specific needs on the day it is launched. From families walking in an agency front door to energy partners delivering services ~ Capitol Strategies Consulting will ensure that working elements are maintained, challenges are resolved and the system delivered meets the needs of your agency, your programs and your partners.

- **Training that Builds KSAs** ~ The best benefit programs and data management systems go nowhere fast without building Knowledge Skills & Abilities for those trusted with service delivery. Capitol Strategies Consulting will ensure that adult-learning events, tools, systems and supports will be customized for your specific needs and desires. Including, good-old-fashioned, eyeball-to-eyeball classroom events. At the end of the day ~ your daily success is our success.

- **LIHEAP Performance Measures** ~ Projects with a LIHEAP component will analyze Performance Measures data and develop revision options to your LIHEAP benefit matrix. CSC understands Performance Measure data “collection” is a process and NOT your program goal. Thorough data analysis can improve targeting of your state’s LIHEAP benefits based on economic need and energy burden. As your partner, Capitol Strategies Consulting will ensure your targeting goals are met.

- ***EASI* Accessibility & Security** ~ Secure accessibility that protects confidential information is the standard at CSC. As a web-portal, or an agency intranet, or in the cloud ~ *EASI* is accessible and secure where it is needed. At a desktop of a mom-&-pop fuel dealer, to a utility customer service center, from a community action satellite office, or by a case manager in an elder’s home ... Capitol Strategies Consulting will delineate users “roles” for secure, accessible, and accurate confidential data.

STARS ~ Illinois' LIHEAP Benefit System

Capitol Strategies Consulting developed and manages the State of Illinois' STARS (Single Tracking & Reporting System) for their LIHEAP program. An estimated 90% of Illinois' LIHEAP recipients receive their LIHEAP benefit as a PIPP (percent of income payment program) from their electric or natural gas company.

The Department of Commerce & Economic Opportunity operates STARS in partnership with Illinois' community action agencies and utility companies. We're building an all-programs Energy Assistance System Interface (*EASI*) data management platform based on what worked with STARS. Over the years, the hands-on experience of the state, the partners and CSC contributed to incremental improvements to STARS and the foundation design of *EASI*.

Capitol Strategies Consulting

Capitol Strategies Consulting is in the business of providing expert level information systems staffing, consulting, and recruiting services to government agencies and private corporations. We are known for our ability to connect people and projects, securing the very best information systems talent for our clients.

At the same time, information systems specialists in the field are aware of the very special relationship we have created with the people on our team. It is this people-centered approach that makes us different and our clients successful.



With more than twenty years serving partners in the public and private sectors, CSC possesses a strong record of success. Our clients include: Illinois' Departments of Transportation, Commerce & Economic Development, Finance & Professional Regulation and Central Management Services, as well as the private sector with IBM, Horace Mann Corp., Hitachi Corp., and GSI Corp.



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